



Tenpin Bowling New Zealand  
[info@tbnz.co.nz](mailto:info@tbnz.co.nz)  
[www.tbnz.co.nz](http://www.tbnz.co.nz)

## Chief Executive Officer's Report 2016 Annual General Meeting

It has now been 11 months since my appointment as CEO and looking back I don't think I realised then what I was getting into when Fred approached me for the position.

What happened in the last 11 months?

- Reviewed and put in place changes to the financial structure for running TBNZ tournaments to ensure that they are sustainable and self-funding.
- We've introduced the perpetual membership number. This year's TBNZ number will be your TBNZ number forever. We still have work to do to minimise the duplicates in our system. This will make renewals easier and will shorten the time to verify sponsor centre members.
- Adrian Judd (AJ) stepped down as National Coach to pursue his business venture, but is still available to coach on an individual basis. We would like to say thank you to AJ for the time he gave to TBNZ and we wish him well for his business venture.
- We have 13 Sponsor Centres this year – Kapiti 10Pin, Strike Entertainment, Bowlarama Newtown, Manukau Superstrike, North City Tenpin, Bowlarama Palmerston North, Pins Lincoln, Tenpin Tauranga, Bowline Dunedin, Superbowl Invercargill, Strikezone Rotorua, Xtreme Entertainment Botany and Xtreme Entertainment Wairau. A big thank you to these Sponsor Centres for their support.
- We have appointed Roger Tucker to the role of Media Officer and Terry Mustchin to the role of National Squad Manager
- All the job descriptions were reviewed and streamlined to ensure the roles and responsibilities are clear with no overlaps and fit for purpose. In the review process, some new roles were identified – Education Officer, Club Liaison Officer, Tournament Coordinator and a support or second Webmaster
- The TBNZ Rule Book was reviewed for consistency with the changes to the World Bowling rules that took effect from 1<sup>st</sup> of January 2016
- We've agreed in principle with TBA to be part of their contract with USBC to help us establish our coaching structure. Our four Silver Coaches (AJ, Ivena, Jason and Craig) have completed the first part of their training to become Bronze Course presenters. We are now in the process of arranging with TBA for a coach to come to New Zealand to do the first Bronze Course.
- We've developed a facility for centres to be able to upload their own squad listings and results for their centre run events. This will remove the reliance on the webmaster to be available on weekends to upload results on the go. This has been tested by Kapiti 10Pin and Tenpin Tauranga. This will be rolled out to the centres for upcoming tournaments. Thank you to David Davies for developing this facility.
- In the tournament front, we sent teams to the World Seniors Champs, Seniors Team Challenge and the Walter Rachuig and the Youth Team Challenge. We sent a partial team to the Youth Asian Zone. We had bowlers who travelled to the Milo tournament as part of the youth educational and development trip.

Things in the pipeline:

- Review of TBNZ policies for effectiveness and to ensure that they compliment each other
- Review content and refresh the look and feel of the TBNZ website
- Fill the remaining new positions
- Establish a succession strategy to ensure continuity of services

As the governing body for tenpin bowling, I firmly believe that TBNZ should continually review its ways and set goals to move forward. Some short-term goals to aim for:

1. Increase awareness and uptake of tenpin bowling by partnering with our Sponsor Centres and working with the affiliated clubs to promote the sport
2. Have structures in place at grassroots level for bowlers and coaches so we can have a progression path to be competitive in overseas tournaments
3. Have efficient and sustainable systems and processes to support the day to day running of TBNZ to make life easier for our volunteers

I would like to say thank you to all the members of the Management Committee for their input, hard work and sometimes long hours in keeping TBNZ running. You are the backbone of this organisation.

I personally would like to thank the Board for giving me this opportunity and their support. Special thank you to Fred Housham for stepping in as CEO prior to my appointment.

To all our sponsors thank you for your continuous support of TBNZ. To all our members, thank you for your support and help in promoting the sport. Last but not least, thank you to Tim and Jess for supporting me in this venture.

In closing, I would like to play back my message around setting expectations when I took on this role:

The members of the Board and the Management Committee are bowlers or ex-bowlers who have a passion for the sport hence we volunteered our time to help with the administration of TBNZ. Governance is about making an informed decision based on the information presented at that time. Everything we do is done in good faith to the best of our abilities (in the roles that we volunteered for) with the interest of the members at heart.

We know that not everyone will agree with some of our decisions, and we accept that we can be criticised. However as long as any feedback is presented in a constructive manner, through the proper channels, and both parties are receptive to open communication, we will be moving forward in the right direction.

We would like to request for your understanding that we also have our day jobs and families to attend to, and we cannot just drop our personal obligations to attend to TBNZ matters. Therefore sometimes a little patience maybe required if we cannot get back to you straight away. If you have any feedback, suggestions or can spare some time to help, please do not hesitate to contact us.

Thank you and have a good evening everyone.



**Annabelle Swain**

Chief Executive Officer

Tenpin Bowling New Zealand Inc.